



Now Book It Reservation Configuration Guide

20/04/2021

V1.1

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Introduction

This document describes the integration between Tevalis and Now Book It. Included in this documentation is all the configuration required for the integration.

Now Book It is a Table Reservation solution, which allows a site to take table reservations and track which tables will be busy. The integration communicates over the internet using services provided by Now Book It. The Now Book It integration works via a 2 way interface, so changes made in Now Book It are automatically applied on the pos and vica versa.

Configuration

Epos Till Config

Field Name	Description
Is Master Till	Must be set to true on 1 terminal to do the polling. It is standard procedure for 1 terminal at every site to have this set.

Portal Setup - Enabling API Reservations

The first stage of configuring the integration on the web, before the Now Book It integration can be used, is to enable the integration for the company. This can be done from the Company Management screen in Portal by ticking the box next to “NowBookIt Integration Enabled”

The screenshot shows the 'Company Management' interface in the Tevalis portal. The top navigation bar includes 'Enterprise Modules', 'News', 'Partners', 'Integrations', 'Control Panel', 'Store', 'User Guides', 'Online Orders - Tevalis', 'Notifications', and 'My Account'. The main content area is titled 'Company Management' and contains a search bar for companies, a table listing companies (ID 1112, Name Online Orders - Tevalis), and a section for 'Editing Company: Online Orders - Tevalis'. This section includes various settings such as 'Company Enabled' (checked), 'Apps Enabled' (5 items checked), 'Components Enabled' (No components selected), 'Force Password Expire' (unchecked), and 'Password Expire In Days' (0). Below these are 'Online Orders Settings' and 'Reservation Settings', both containing several integration checkboxes. The 'NowBookIt Integration Enabled' checkbox is checked.

Portal Setup – Integration Details

Once this flag is enabled, the company will be able to setup sites on the Reservations Integrations page. From this page a new site setting record can be created or edited, and the credentials for the site can be inserted. The site must have the Api Key ID entered for the integration to work properly.

By default

Reservations - Site Settings

Menu
[Site Setup](#)
[Integration Log](#)

Mappings
[Table Statuses](#)

Setup the general settings for each of your sites for Reservations. Sites which are not authenticated will not be able to communicate with Reservations.

Restaurants

+ Add new record

Restaurant Name	Site	
Tevalis Main	Tevalis Main	Edit Delete
Mike	Mike	Edit Delete
Online Orders - Conner	Online Orders - Conner	Edit Delete
Online Orders - Joe	Online Orders - Joe	Edit Delete

Reservations - Site Settings

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Editing Reservation Setting

Reservation Settings

Restaurant Name Site

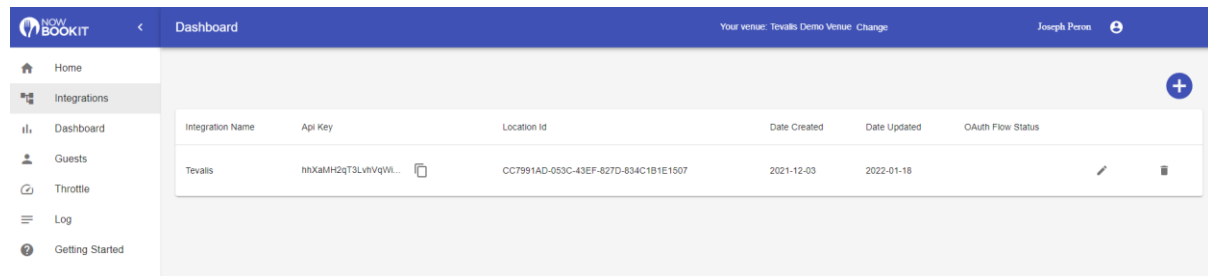
Now Book It Settings

NowBookit Api Key NowBookit Location Id

[Save](#) [Cancel](#)

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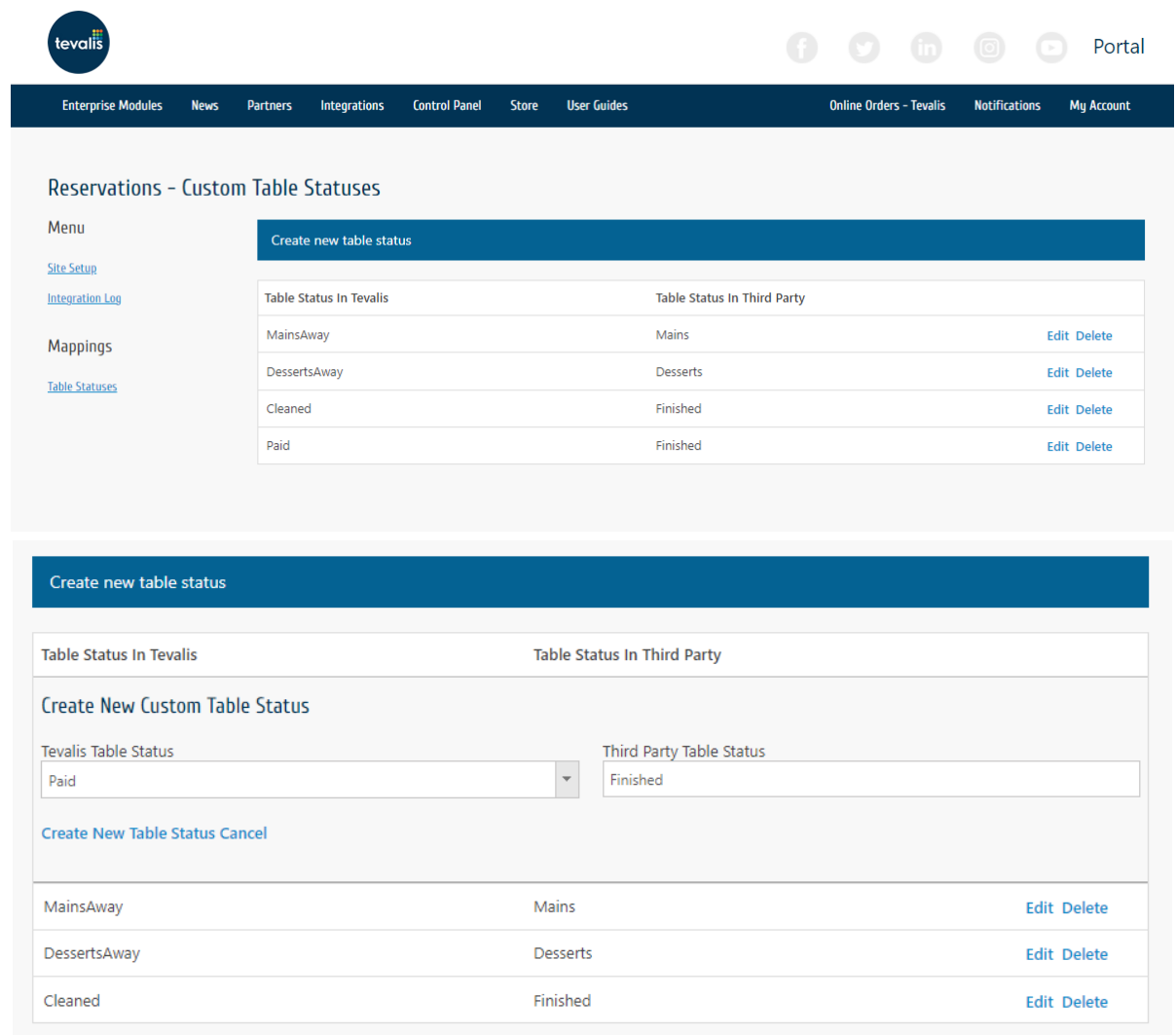
The Location Id is a randomly generated GUID when the site is created. This must be entered into Now Book It Dashboard screen against the Location Id setting. If this is not done before any bookings are created, the bookings will be pushed to our API without a location id so there would be no way to figure out which site the booking is for.



Integration Name	Api Key	Location Id	Date Created	Date Updated	OAuth Flow Status
Tevalis	htXaMh2qT3LvtVqVIL...	CC7991AD-053C-43EF-827D-634C1B1E1607	2021-12-03	2022-01-18	

Portal Setup – Custom Table Statuses

Third Party table statuses are required also be configured. To configure these, there is a Table Statuses page where you can select from the list of all available Tevalis table statuses and enter the corresponding status that exists in Now Book It.



Reservations - Custom Table Statuses

Menu

- [Site Setup](#)
- [Integration Log](#)

Mappings

- [Table Statuses](#)

Table Status In Tevalis	Table Status In Third Party	
MainsAway	Mains	Edit Delete
DessertsAway	Desserts	Edit Delete
Cleaned	Finished	Edit Delete
Paid	Finished	Edit Delete

Create new table status

Create New Custom Table Status

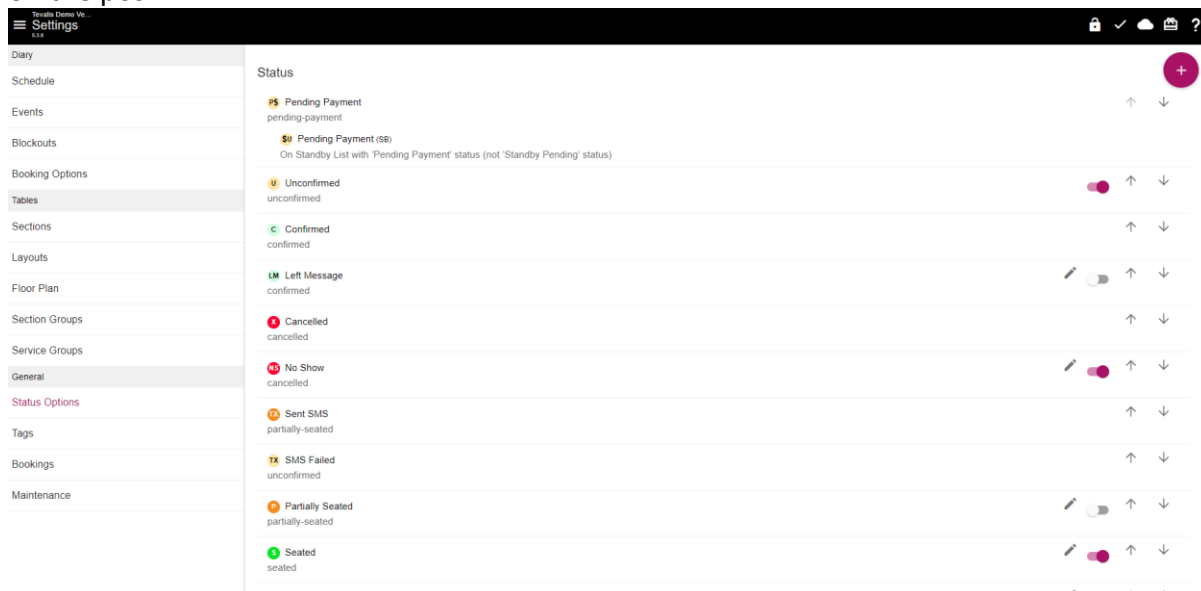
Tevalis Table Status:

Third Party Table Status:

[Create New Table Status](#) [Cancel](#)

MainsAway	Mains	Edit Delete
DessertsAway	Desserts	Edit Delete
Cleaned	Finished	Edit Delete

If no mapping is configured, the only default status is the initial status when a booking is created (TableEmpty). Every status after that must be entered into the Custom Table Status screen otherwise when the status is changed in the pos, it will not be updated in Now Book It. And vice versa if the status is changed in Now Book It, this will also not update correctly on the pos



Support

Debugging

All calls to/from epos to API are stored in the IntegrationDebug log file on the epos. These files contain both the request and the response and is grouped together in singular requests. Any errors are written to the error log.

The calls to/from Now Book It are stored online in the API logs. If calls are not reaching the epos there may be an issue in the API that will be logged to the ELMAH database.