# tevalis

# Now Book It Reservation Configuration Guide

20/04/2021

# V1.1

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# Introduction

This document describes the integration between Tevalis and Now Book It. Included in this documentation is all the configuration required for the integration.

Now Book It is a Table Reservation solution, which allows a site to take table reservations and track which tables will be busy. The integration communicates over the internet using services provided by Now Book It. The Now Book It integration works via a 2 way interface, so changes made in Now Book It are automatically applied on the pos and vica versa.

# Configuration

### **Epos Till Config**

Field Name	Description
Is Master Till	Must be set to true on 1 terminal to do the polling. It is standard
	procedure for 1 terminal at every site to have this set.

### Portal Setup - Enabling API Reservations

The first stage of configuring the integration on the web, before the Now Book It integration can be used, is to enable the integration for the company. This can be done from the Company Management screen in Portal by ticking the box next to "NowBookIt Integration Enabled"

Enterprise Modules News	Partners	Integrations	Control Panel	Store	User Guides		Online Or	ders – Tevalis	Notifications	My Account
Control Panel > Company Management										
Menu	Comp	any Managem	ant							
Group Management	Comp	aliy Mallayeli	lent							
User Management	On	the company m	anagement scree	en you ca	n alter the appli	cations, compon	ents and reports which	companies c	an use.	
Site Management	Search	Companies	online orders - tev	and land		SEARCH				
Site Hierarchy	ocord.	l	chine orders' ten			SEARCH				
Tablet Licences	Comp	anies								
Financial Periods	ID		Name							
Stock Mobile Licences	1112		Online O	orders - Te	valis					
Attendance Log Change Password										
and the second s	Editir	ng Company: O	nline Orders - '	Tevalis						
Commission Trader Menu										
Commission Periods		any Enabled					Company Logo			Select
Product Types	Apps I	Enabled	5 items che	tked		•	Current Company			
Product Groups	Comp	onents Enabled	No compon	ents selecte	d	*	Logo			
Products	Force	Password Expire								
Price Groups		ord Expire In Day	rs: 0							
Tevalis Menu										
App Management		e Orders Setti	-							
Company Management		Orders Integrati								
Create User		ats Integration E								
Bulk Create User		roo Integration E								
User Management	Glovo	Integration Enab	led 🗌							
Choose Company	Urban	Piper Integration	Enabled							
	Chatfo	od Integration E	nabled 🗌							
	Rese	vation Setting	js							
	Open	Table Integration	Enabled							
	Resy I	ntegration Enable	ed 🗆							
	Gener	ic Integration En	abled							
	Yumpi	ingo Integration	Enabled							
	Seven	rooms Integratio	n Enabled							
	NowB	ookIt Integration	Enabled 🗹							

### Portal Setup – Integration Details

Once this flag is enabled, the company will be able to setup sites on the Reservations Integrations page. From this page a new site setting record can be created or edited, and the credentials for the site can be inserted. The site must have the Api Key ID entered for the integration to work properly.

By default

Menu	Setup the general settings for each of your sites for Reservations. Sites which	h are not authenticated will not be	able to communicate with
<u>Site Setup</u>	Reservations.		
Integration Log	Restaurants		
Mappings	+ Add new record		
Table Statuses	Restaurant Name	Site	
	Tevalis Main	Tevalis Main	Edit Delete
	Mike	Mike	Edit Delete
	Online Orders - Conner	Online Orders - Conner	Edit Delete
	Online Orders - Joe	Online Orders - Joe	Edit Delete
eservations - Site	e Settings		
enu <u>e Setup</u>	Setup the general settings for each of your sites for Reservations. Sites Reservations.	which are not authenticated will r	not be able to communicate with
		which are not authenticated will r	not be able to communicate with
<u>e Setup</u>	Reservations.	which are not authenticated will r	not be able to communicate with
<u>e Setup</u> <del>legration Log</del> appings	Reservations. Restaurants	which are not authenticated will r	not be able to communicate with
<u>e Setup</u> <del>legration Log</del> appings	Reservations.  Restaurants  Add new record		not be able to communicate with
<u>e Setup</u> egration Log appings	Reservations.  Restaurants  Add new record  Restaurant Name	Site	
<u>e Setup</u> egration Log appings	Reservations.  Restaurants  Add new record  Restaurant Name  Tevalis Main	Site Tevalis Main	Edit Delete
<u>e Setup</u> Legration Log	Reservations.  Restaurants  Add new record  Restaurant Name  Tevalis Main  Mike	Site Tevalis Main Mike	Edit Delete Edit Delete
<u>e Setup</u> <del>legration Log</del> appings	Reservations.  Restaurants  Add new record  Restaurant Name  Tevalis Main  Mike  Online Orders - Conner	Site Tevalis Main Mike Online Orders - Conner	Edit Delete Edit Delete Edit Delete
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<u>e Setup</u> <del>legration Log</del> appings	Reservations.     Restaurants     + Add new record   Restaurant Name   Tevalis Main   Mike   Online Orders - Conner   Online Orders - Joe   Editing Reservation Setting   Restaurant Name •   Online Orders - Joe	Site Site Site Site Site Site Site	Edit Delete Edit Delete Edit Delete Edit Delete

The Location Id is a randomly generated GUID when the site is created. This must be entered into Now Book It Dashboard screen against the Location Id setting. If this is not done before any bookings are created, the bookings will be pushed to our API without a location id so there would be no way to figure out which site the booking is for.

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A	Home											•
т <u>а</u>	Integrations											Ð
ih.	Dashboard		Integration Name	Арі Кеу		Location Id		Date Created	Date Updated	OAuth Flow Status		
•	Guests		Tevalis	hhXaMH2qT3LvhVqWi	6	CC7991AD-053C-43EF-827D-834C1B1E1507		2021-12-03	2022-01-18		,	1
Ø	Throttle											
=	Log											
0	Getting Started											

### Portal Setup – Custom Table Statuses

Third Party table statuses are required also be configured. To configure these, there is a Table Statuses page where you can select from the list of all available Tevalis table statuses and enter the corresponding status that exists in Now Book It.

Enterprise Modules	News	Partners	Integrations	Control Panel	Store	User Guides		(	Online Orders -	Tevalis	Notifications	s My Accou
Reservations -	- Custoi	m Table '	Statuses									
Menu	cusco											
Site Setup		Create	e new table stat	us								
ntegration Log		Table St	tatus In Tevalis				Table Status In Third	Party				
Mappings		MainsA	way				Mains					Edit Delete
Table Statuses		Dessert	tsAway				Desserts					Edit Delete
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Create new table	e status											
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If no mapping is configured, the only default status is the initial status when a booking is created (TableEmpty). Every status after that must be entered into the Custom Table Status screen otherwise when the status is changed in the pos, it will not be updated in Now Book It. And vice versa if the status is changed in Now Book It, this will also not update correctly on the pos

Status       Status       Status         Schedule       Status	on the pos				
Status       Image: status	Tevalo Demo Ve Settings		â	<ul> <li></li> </ul>	會?
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# Support

### Debugging

All calls to/from epos to API are stored in the IntegrationDebug log file one the epos. These files contain both the request and the response and is grouped together in singular requests. Any errors are written to the error log.

The calls to/from Now Book It are stored online in the API logs. If calls are not reaching the epos there may be an issue in the API that will be logged to the ELMAH database.